



Public-Private Partnerships to End TB

STOP TB Session: **Implementation in a Post-pandemic World**

Petra Heitkamp, TB PPM Learning Network

Thursday 23 February



Learning objectives:

- Understand the implementation of Ending TB through multi-sectoral approaches as an important building block in the post-pandemic era
- Learn about concrete strategies and examples of public-private partnerships to End TB



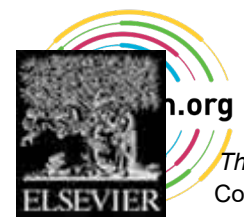
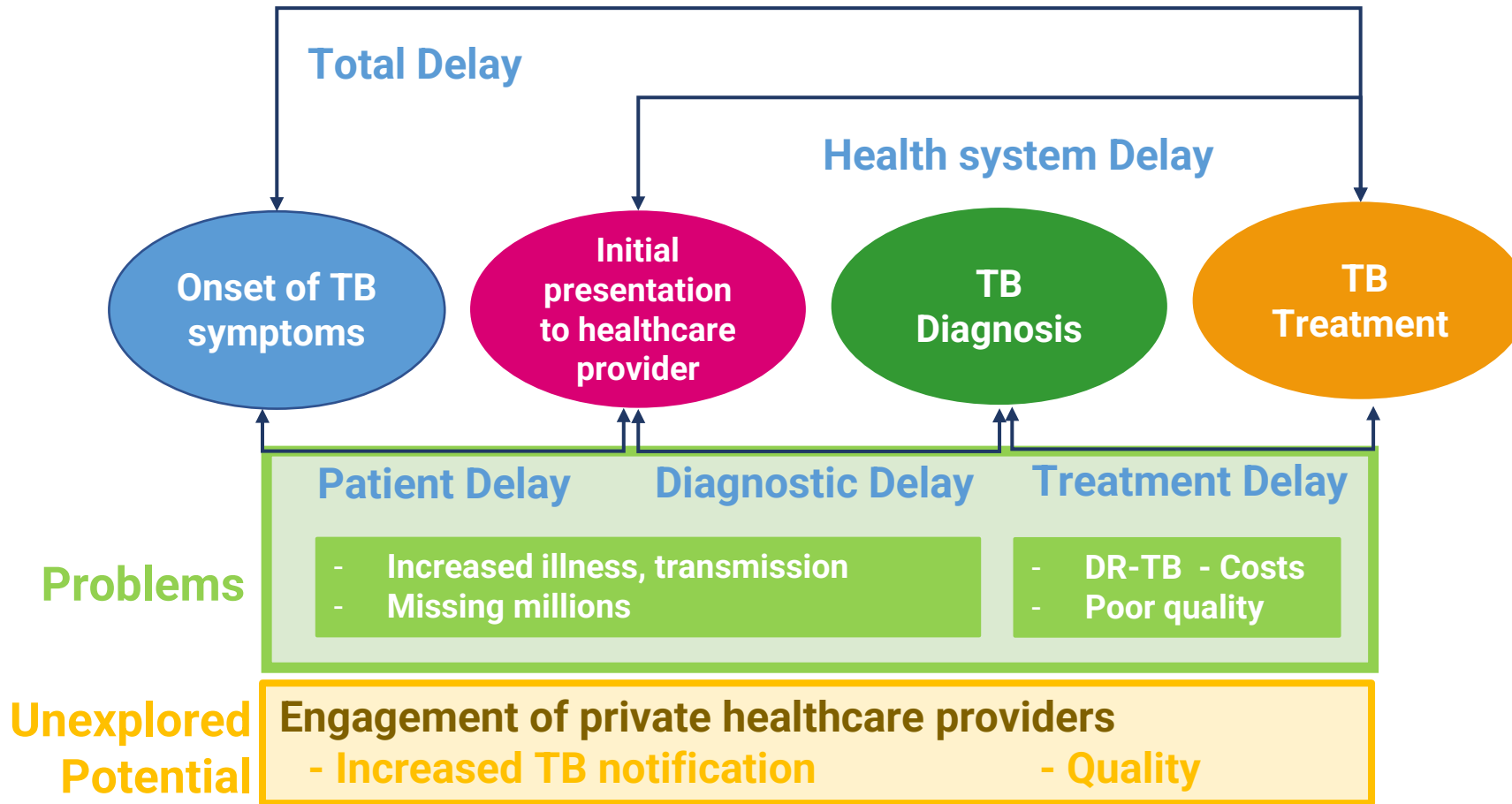
Outline

- What is the problem in the TB system?
 - Patient pathway
 - Where do people seek care?
 - Pandemic impact
- Why public-private partnerships to end TB
 - What is private sector, private providers and PPM
 - Contributions of PPM
- How do we engage private providers
 - What guidance exists: Plan, guidelines, PPMWG, TBPPMLN
 - What does that look like in practice?
- Steps in the TBPPM Roadmap
- PPM: Unexplored potential



Pathway for people affected by TB

Patient pathways and delays to diagnosis and treatment of tuberculosis



People seek care in private healthcare sector

- Private providers often account for **50%-70%** of care
- In most LMIC: private providers key in healthcare
 - less-poor use formal and qualified providers
 - Poor go to informal and unqualified providers

FIGURE 1. OWNERSHIP RATIO BY WHO REGION. WEIGHTED BY COUNTRY POPULATION FROM YEAR OF MOST RECENT DHS OR MICS SURVEY⁵



2019 data presented in PPM Landscape Analysis:
<https://apps.who.int/iris/rest/bitstreams/1405398/retrieve>

NAR Conference, Vancouver, 23 Feb 2023

Private healthcare dominates in most of the countries with the highest TB burden

In 7 Countries

With **56%** of the total missing cases in 2019

Private providers account for **65%-85%** of initial care-seeking

Yet, they contributed just **28%** of total notifications

Equivalent to **20%** of estimated incidence

Private share of primary care in countries with most "missing" TB patients (excluding China) 2018

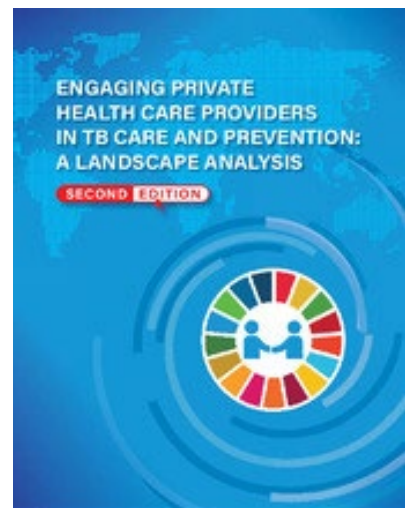
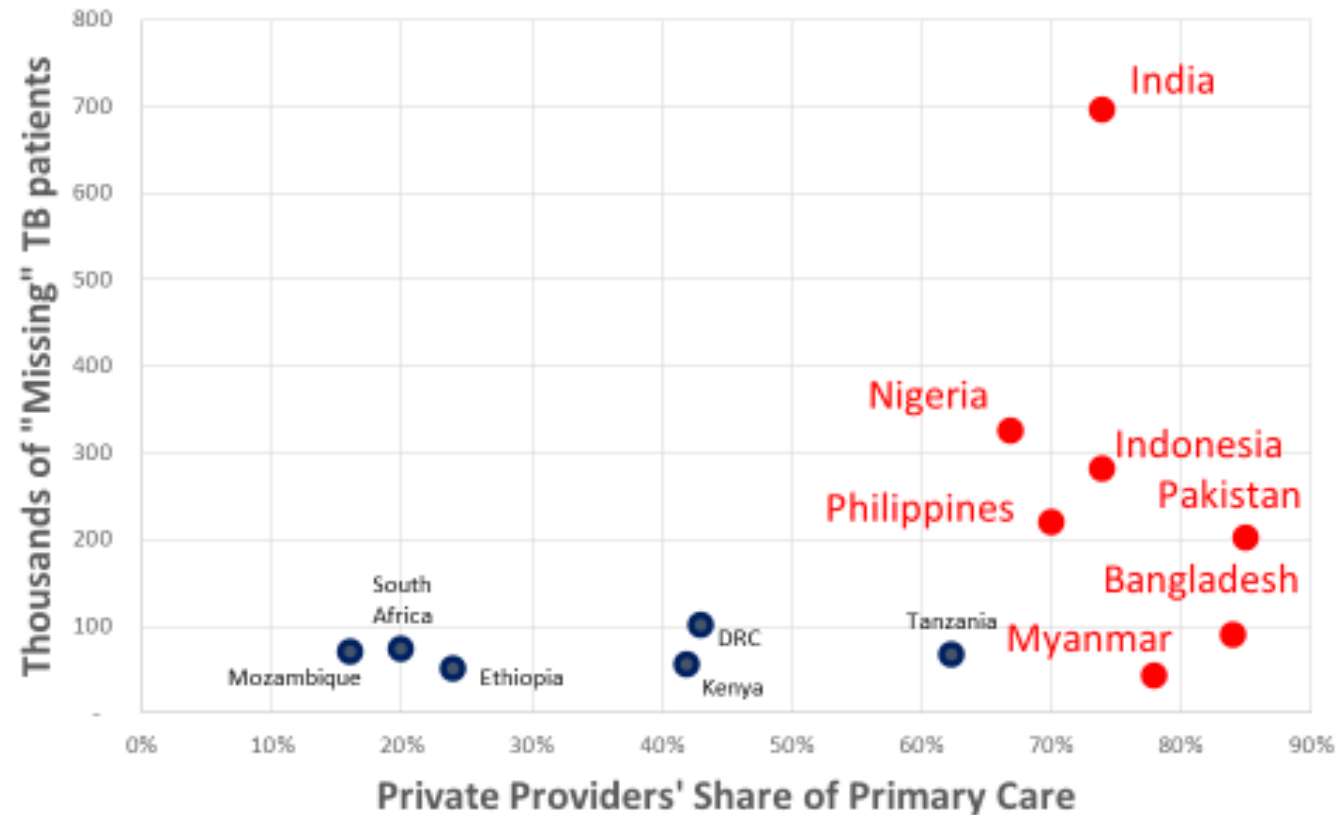
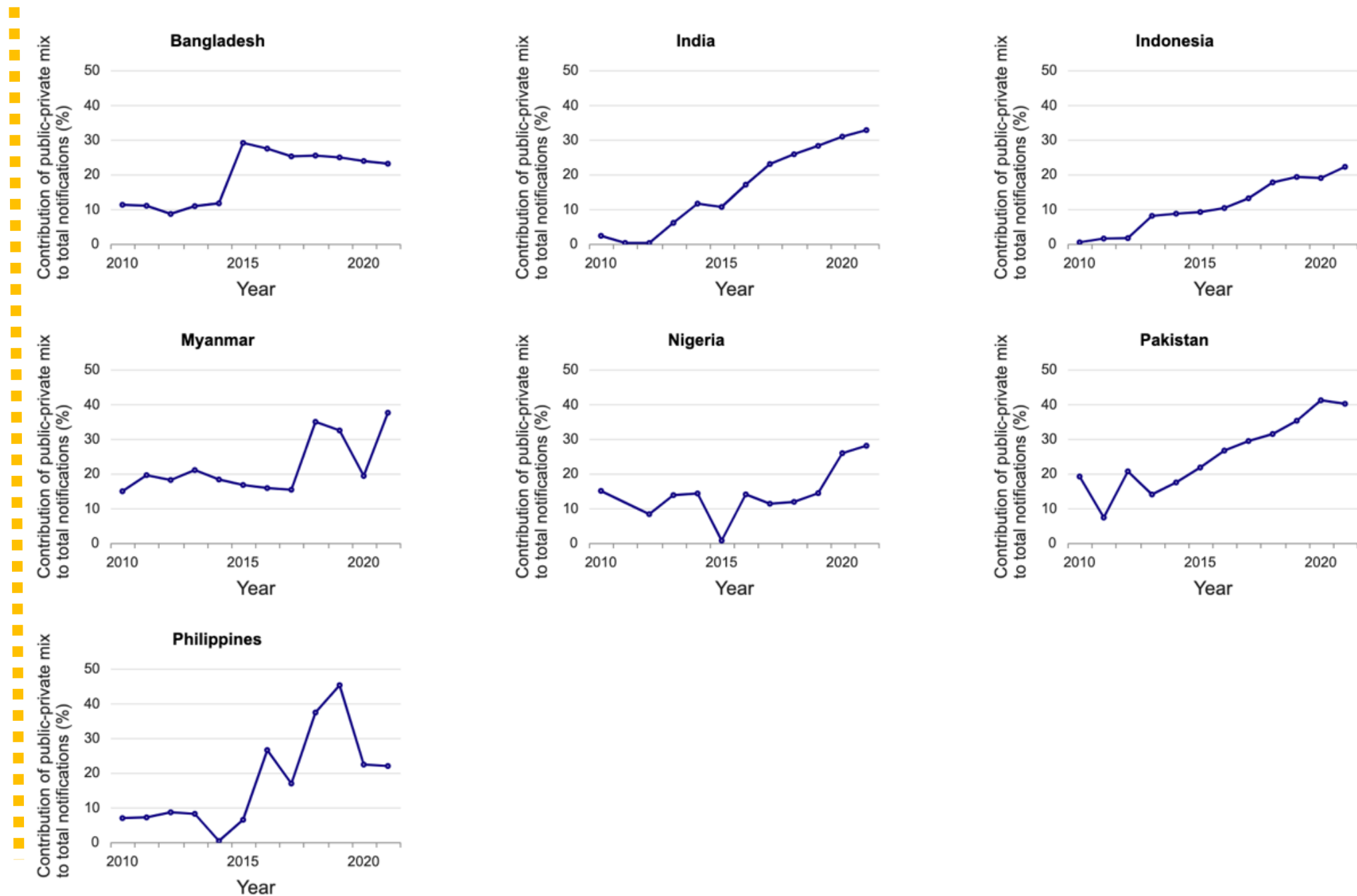


Fig. 3.1.8 Contribution of public-private mix to notifications of people diagnosed with TB in priority countries, 2010–2021

PPM contribution in 7 priority countries



COVID-19: impact on TB communities & health system

Action needed with all hands on deck

Key Findings

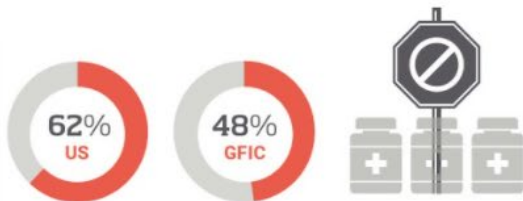
03 Health systems around the world are weak and ill equipped to respond to simultaneous COVID-19 and TB epidemics.

GLOBALLY

There is not enough personal protective equipment (PPE) for people working in TB, resulting in unsafe and challenging working conditions



Healthcare workers reported lacking PPE to safely care for people with TB and COVID-19.



Policy and program officers reported an **increase in stockouts and delays** of TB medicines

ACROSS BOTH PUBLIC AND PRIVATE SETTINGS

65%+ POLICY AND PROGRAM OFFICERS

reported healthcare facilities to be reducing TB services during the pandemic.



Strengthen healthcare:

Frontline health care workers and health volunteers have been the first line of defence against COVID-19 around the world. Yet, COVID-19 has weakened health systems everywhere, forcing healthcare workers to contend with unsafe working conditions. Healthcare systems need to address TB

and COVID-19 in an integrated way. Fever and cough are symptoms of both TB and COVID-19, and simultaneous screening and diagnostic services are needed in both public and private health sectors.

Results of a global civil-society led survey



Pandemic impact on primary care

- Pandemic was more than a health crisis - a social and economic one too
- Exposed inequity within and between countries
- Not enough investment has gone into primary care
- Resulting in chronic burnout and demotivation in the health workforce
- Massive impact on the public health and primary healthcare system

“There is a need for resilient [health systems](#) anchored in primary care to meet unanticipated surges in demand while maintaining ongoing demand for essential services. This requires cross-cutting, multisectoral-sectoral effort and investment in health.”

<https://speakingofmedicine.plos.org/2022/12/12/the-impact-of-the-covid19-pandemic-on-primary-care-and-primary-health-care>

Outline

- What is the problem in the TB system?
 - Patient pathway
 - Where do people seek care?
 - Pandemic impact
- **Why public-private partnerships to end TB**
 - What is private sector, private providers and PPM?
 - Contributions of PPM
- How do we engage private providers
 - What guidance exists: Plan, guidelines, PPMWG, TBPPMLN
 - What does that look like in practice?
- Steps in the TBPPM Roadmap
- PPM: Unexplored potential



Private sector vs for-profit sector

- “Private” means “Non-state”
 1. Corporate sector and private sector industry
 2. Private healthcare delivery and private providers (non-profit and for profit)
- **Non-profit sector & For-profit sector**
 - For-profit health clinics, hospitals, providers (often engaged through strategic purchasing, insurance or NGOs/ intermediaries)
 - NGOs, Community and faith-based organizations (FBOs) provide healthcare (owners/ operators of dispensaries, clinics and hospitals)
 - user fees (comparable to for-profit providers)
 - integrated in public health systems (e.g. BRAC, Kenya faith-based)
- **TB services are public common good**
 - should be free to all people whether distributed in public or private market facilities

News advertisement, Canada, February 2023

NOT ONE SEAT
NotOneSeat.ca

Ontario's healthcare system includes public health insurance, so everyone is covered, while the actual care itself is delivered primarily through private clinics and hospitals.

But not all private clinics are the same - and Ford deliberately uses this to confuse the issue and hide what he's doing.

PRIVATE	VS	FOR-PROFIT
<ul style="list-style-type: none">◆ Any clinic or hospital not run by the government is considered private◆ Over 70% of Ontario's care is delivered by private institutions◆ Most are owned by charities or non-profits with a mandate to care for people◆ An essential part of our current system		<ul style="list-style-type: none">◆ Private clinics that operate in order to earn money for investors◆ Cost taxpayers more per service due to the need to tack additional profit margins onto fees◆ Incentivized to cut corners, deliver worse outcomes, and overcharge or "upsell" unnecessary services

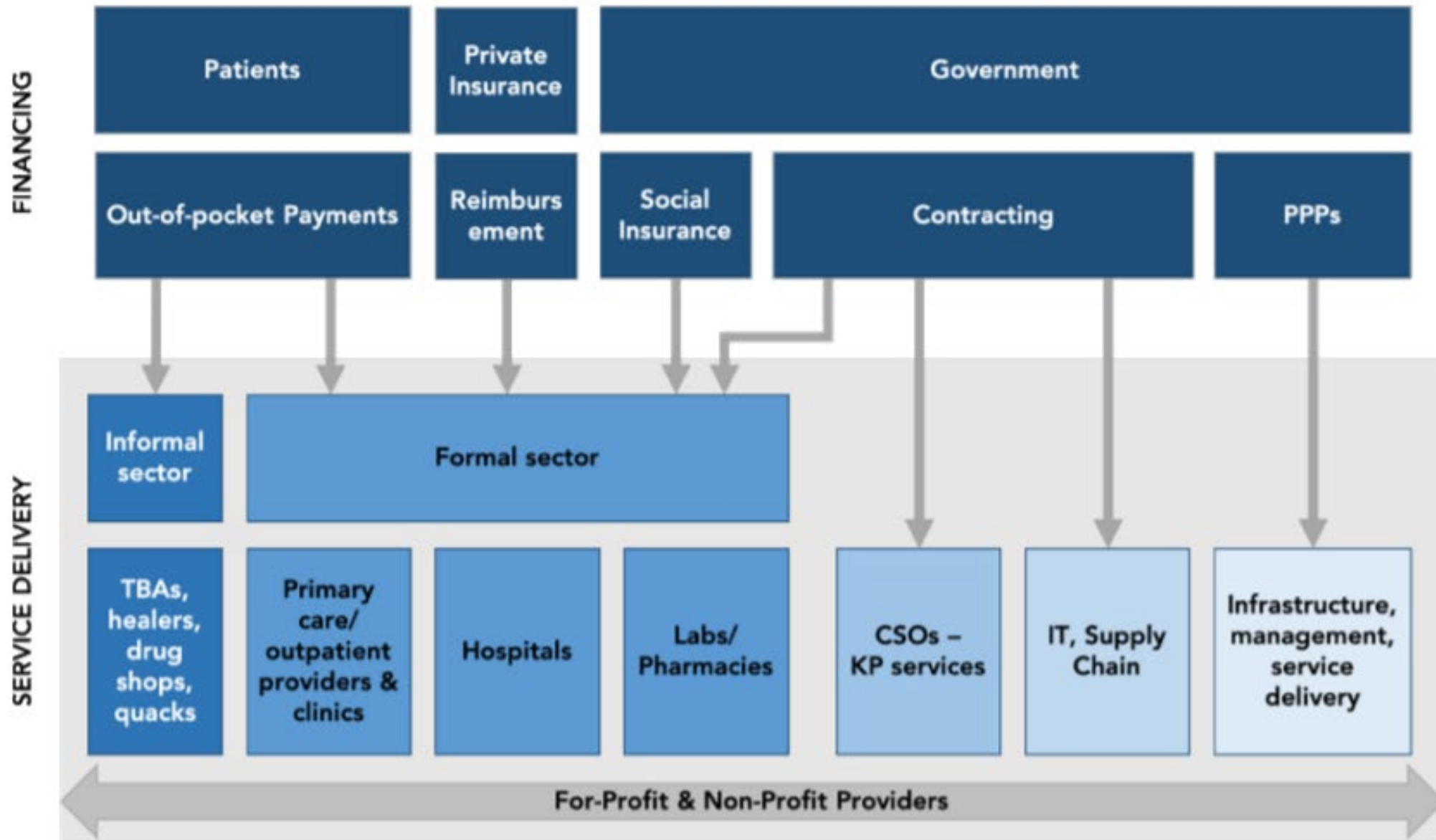
Make no mistake: Ford talks about "private" healthcare to hide that he's actually talking about expanding **for-profit** delivery.

Don't fall for it.

NAR Conference, Vancouver, 23 Feb 2023



Figure 1.4.1 Typology of the Private Sector in Health

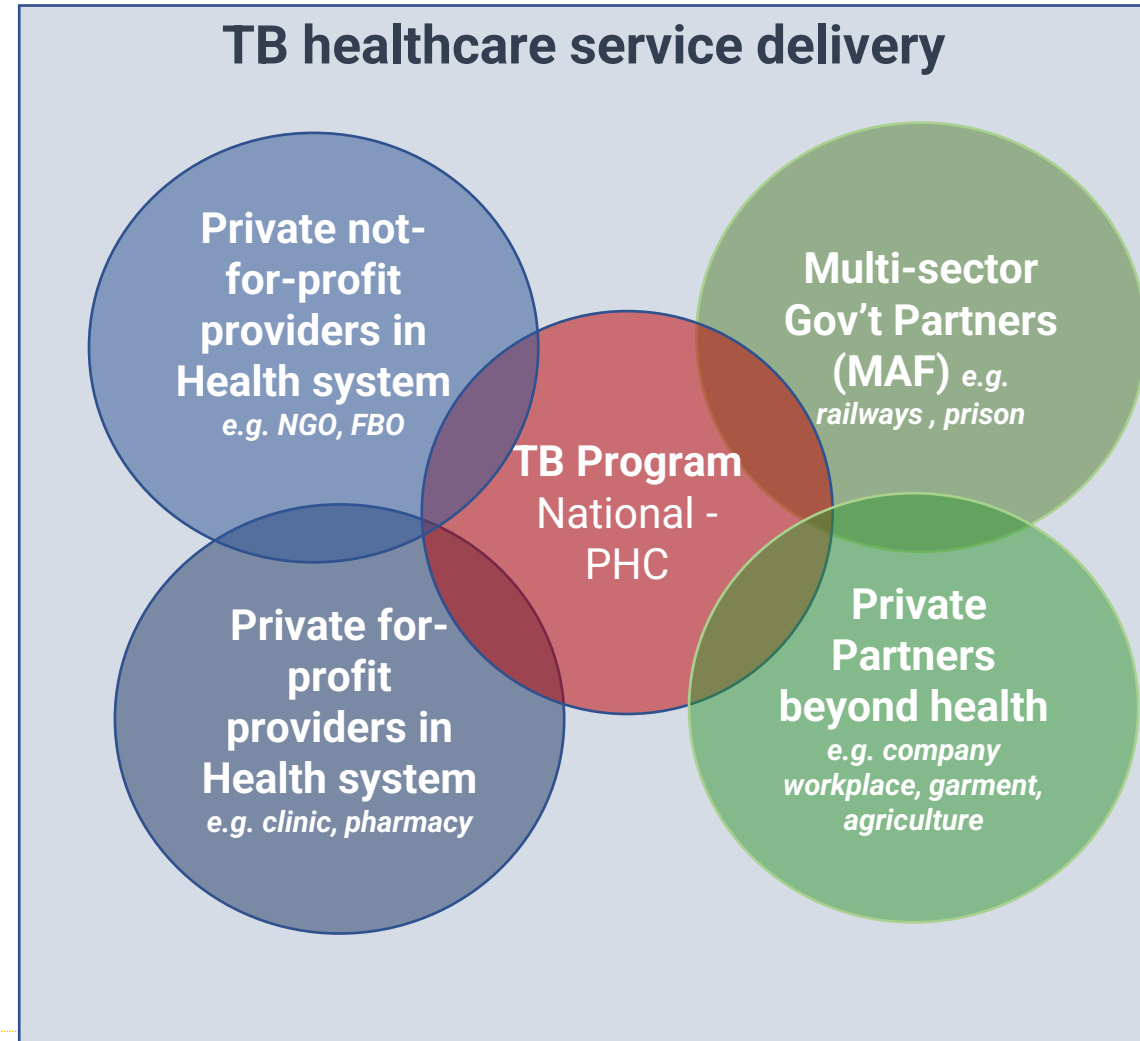


Source: Authors' elaboration



Public-Private Mix (PPM)

- Engagement of (non)-profit healthcare facilities/providers
- **NTPs focus on public providers/ health system**
- **Multi-sector partners:**
 - publicly-owned healthcare facilities
 - company workplace facilities
- *Private providers have greater share of the healthcare market*
 - Initial care-seeking (range 67–85%)
 - Expenditure private (51–78% of total health expenditure)
 - Anti-TB drugs delivered in private markets (15–54% of total)



All healthcare providers need to be engaged *for quality TB care for all people*

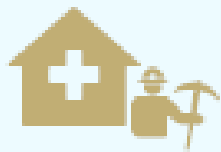
Healthcare Facilities



Private hospitals/
clinics



Faith-based
health
services

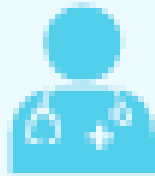


Work-site
facilities



Prisons

Practitioners



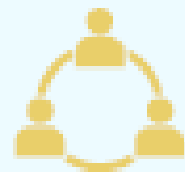
Physicians



Chest
specialists

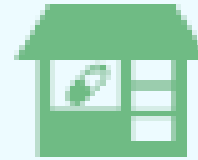


Informal/
traditional
providers



Healthcare
workers

Pharmacies

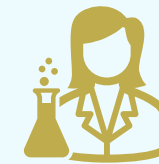
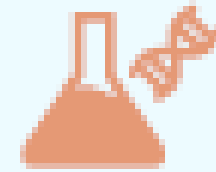


Drug
outlets



Medicine
vendor

Laboratories



Testing
centers



Value of private provider engagement


- **Find missing millions:** Close gap of private healthcare services and data-reporting
- **Quality of TB care:** prevents morbidity/mortality, drug resistance and improves uptake of Standards of Care
- **Efficiency:** overall closing delays in care cascade prevents transmission, management efficiency
- **Accelerate uptake of new TB tools:** increase coverage of WHO-endorsed diagnostics and treatments
- **Reduce Out-of-Pocket costs:** tailored financial protection and social support for patients
- **Comprehensive primary TB care:** primary healthcare closest where people seek care and integration within health system (programs on co-morbidities HIV, diabetes, nutrition, etc)



Investing in private care for TB makes economic sense

Copenhagen Consensus outlined the benefits of investing in TB care overall by 1\$ invested in TB care has a \$43 return in public global good.

Rajasthan priorities, supported by the [Copenhagen Consensus Center](#), show the smart investment in engaging private care for TB as the highest ranked cost-beneficial intervention.



TB or not TB
India, Rajasthan, estimated benefits of different projects*, rupees

Project	Per rupee spent
Engaging private-sector care for TB	179.4
E-markets for farmers	65.0
Training mothers in nutrition and hygiene	43.0
Digitisation of land records	26.0
Prevention of cardiovascular disease	23.0

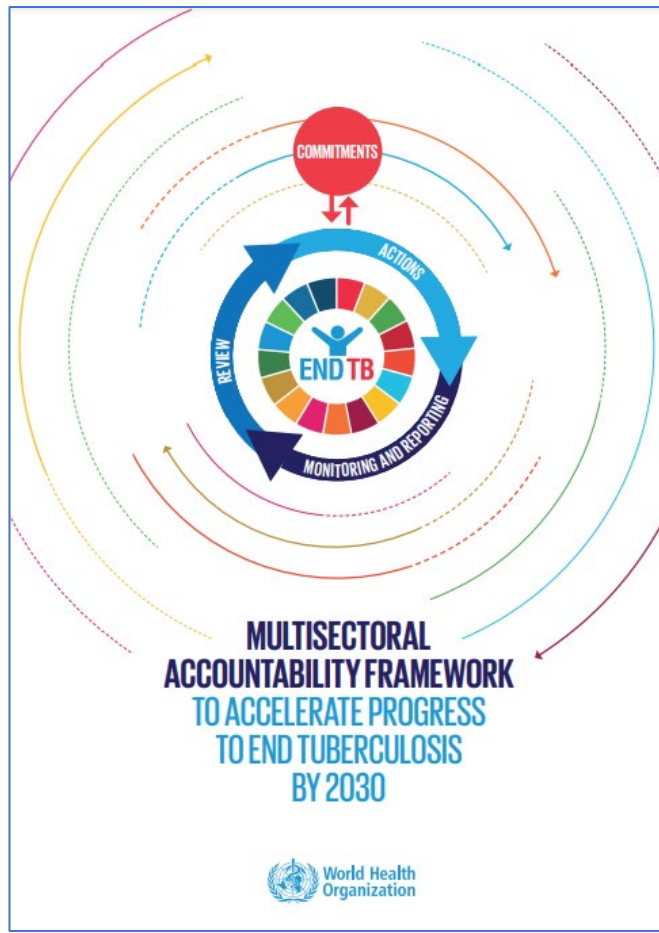
Indian states are testing a new way of setting development priorities, [The Economist](#), 2018

Outline

- What is the problem in the TB system?
 - Patient pathway
 - Where do people seek care?
 - Pandemic
- Why public-private partnerships to end TB
 - What is private sector (PSE vs PPE)
 - Contributions of PPM
- How do we engage private providers
 - What guidance exists: Plan, guidelines, PPMWG, TBPPMLN
 - What does that look like in practice?
- Steps in the TBPPM Roadmap
- PPM: Unexplored potential



WHO – Global Plan to End TB – Global Fund



<https://apps.who.int/iris/rest/bitstreams/1276221/retrieve>



<https://www.stoptb.org/advocate-to-entdb/global-plan-to-end-tb>



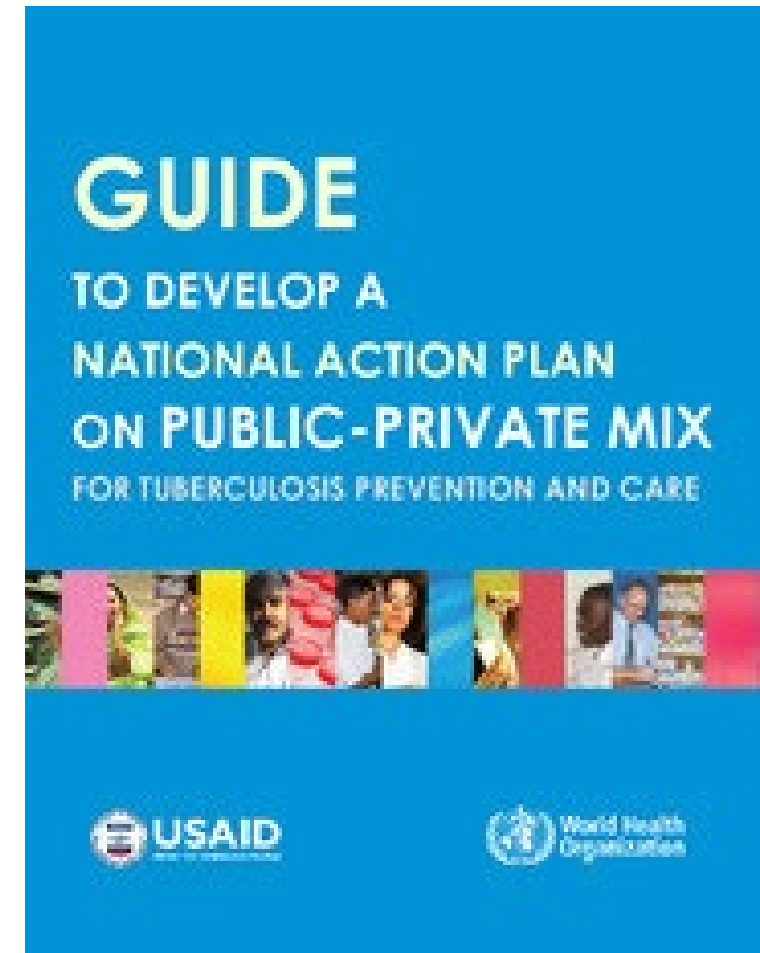
https://www.theglobalfund.org/media/12160/ps_private-sector-engagement-technical-brief-en.pdf

National Action Plan PPM

- Implemented in Bangladesh, Ethiopia, Ghana, Kenya, Malawi, Namibia, Nigeria, Philippines, Tanzania, Uganda, Zambia
- Not all countries will have existing intermediaries to easily plug into planning
- Need adaptation to local context, experimentation and learning

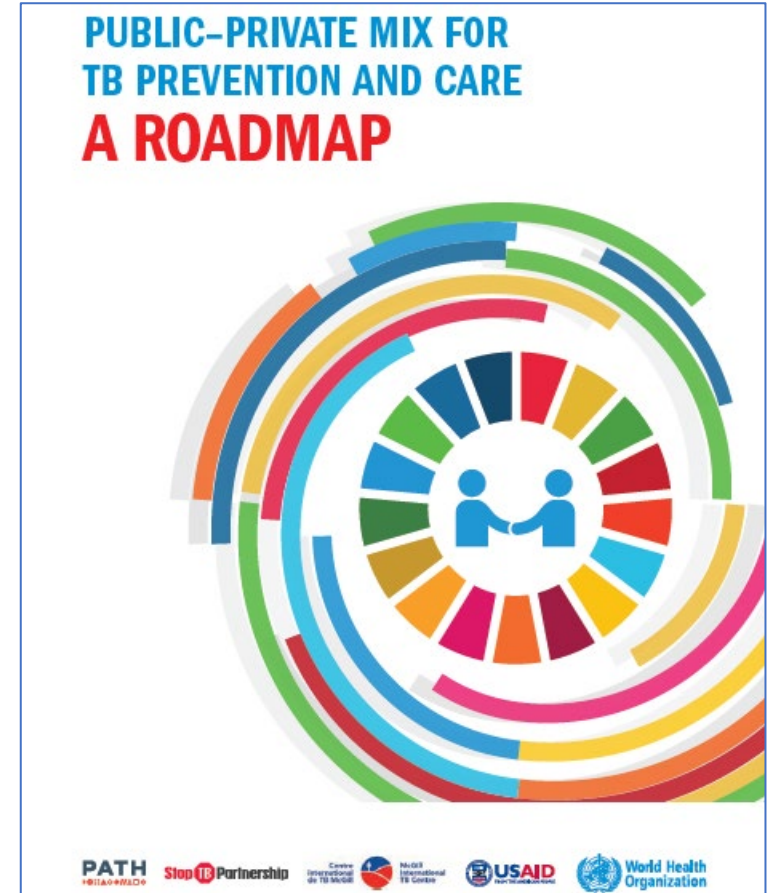
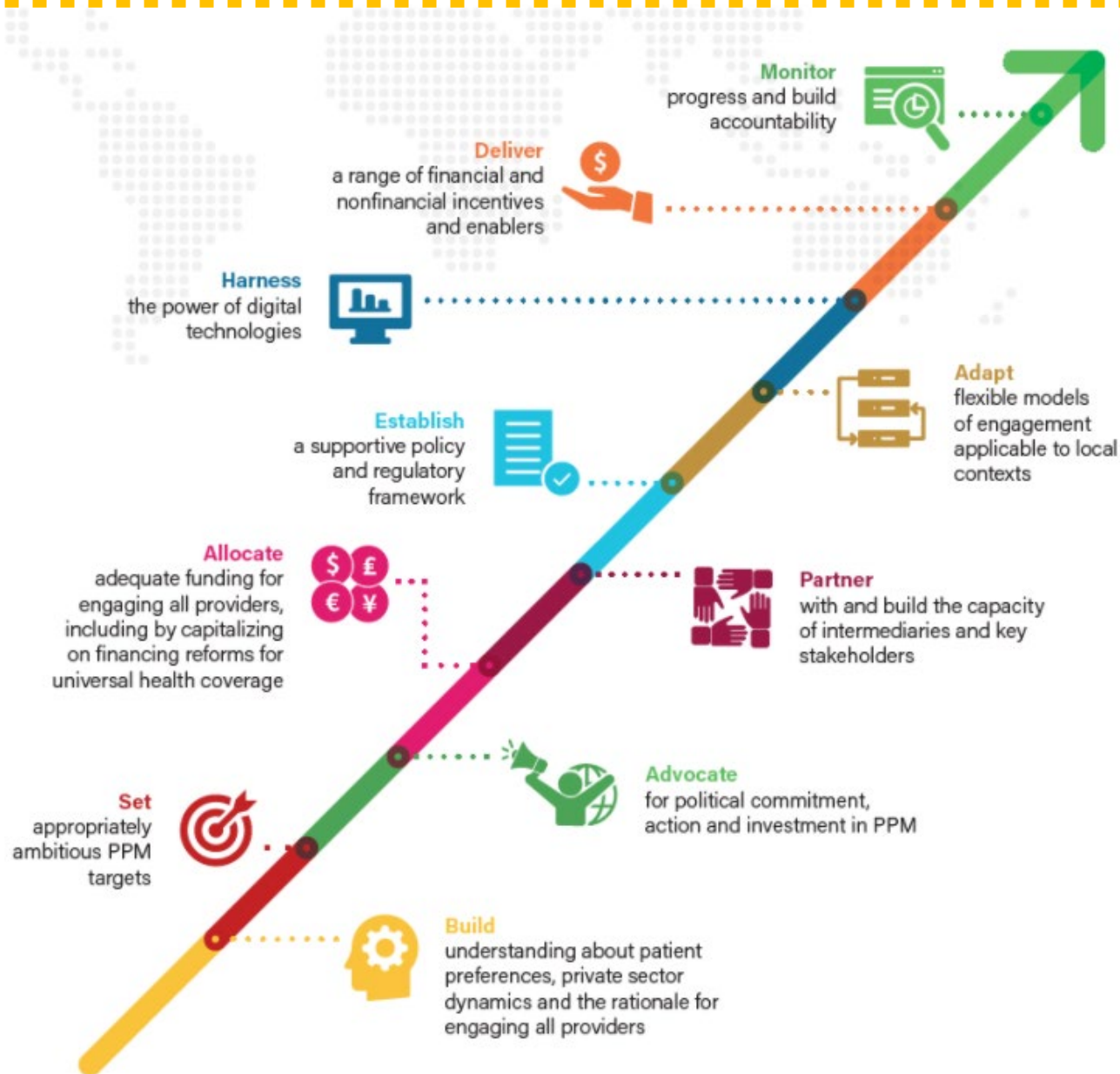
Table 1: Simple task mix for TB PPM

	Provider type #1	Provider type #2	Etc.
Refer (identify and refer symptomatics)			
Diagnose (identify symptomatics, request and interpret diagnostic tests and prescribe treatment)			
Treat (periodically check on patient progress and re-supply drugs)			
Follow-up (adherence monitoring, and recording and reporting)			



<https://apps.who.int/iris/rest/bitstreams/1460961/retrieve>

All providers need access to quality TB tools and be engaged to End TB



<https://www.who.int/publications-detail-redirect/WHO-CDS-TB-2018.32>

We have a plan how to engage private sector providers

Outline

- What is the problem in the TB system?
 - Patient pathway
 - Where do people seek care?
 - Pandemic
- Why public-private partnerships to end TB
 - What is private sector, private provider, PPM
 - Contributions of PPM
- How do we engage private providers
 - What guidance exists: Plan, guidelines, PPMWG, TBPPMLN
 - What does that look like in practice?
- Steps in the TBPPM Roadmap
- PPM: Unexplored potential



Quality of people-centered TB care

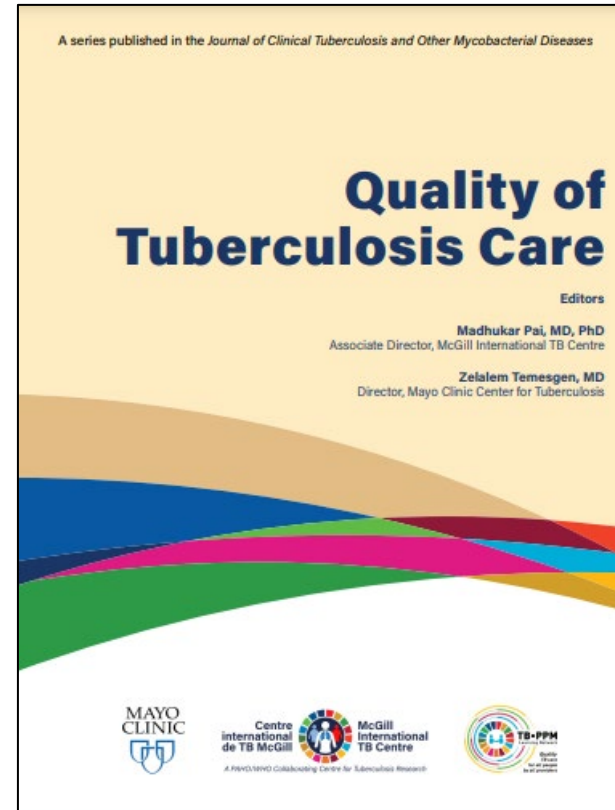


Standardized Patient research:

- Low rates of testing, referral, variety diagnostic tests, high costs

What can be done

- Guidelines and regulatory framework: Standards of TB care
- Policy and systems for quality assurance of healthcare practitioners and facilities (licensing, certification, registration, accreditation);
- Program: Quality control monitoring mechanisms
- Accountability: client surveys, data transparency, peer-to-peer



Download for free:
https://www.mcgill.ca/tb/files/tb/quality_tb_care_ebook.pdf

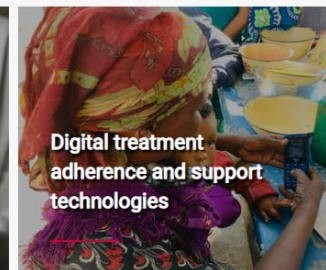
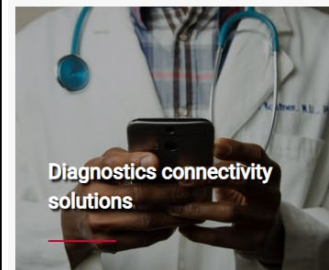
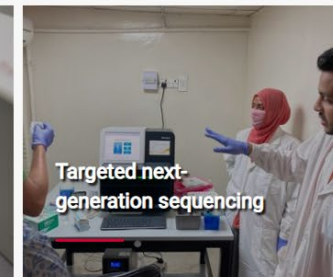
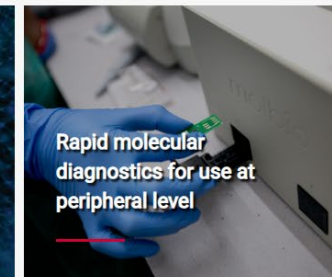
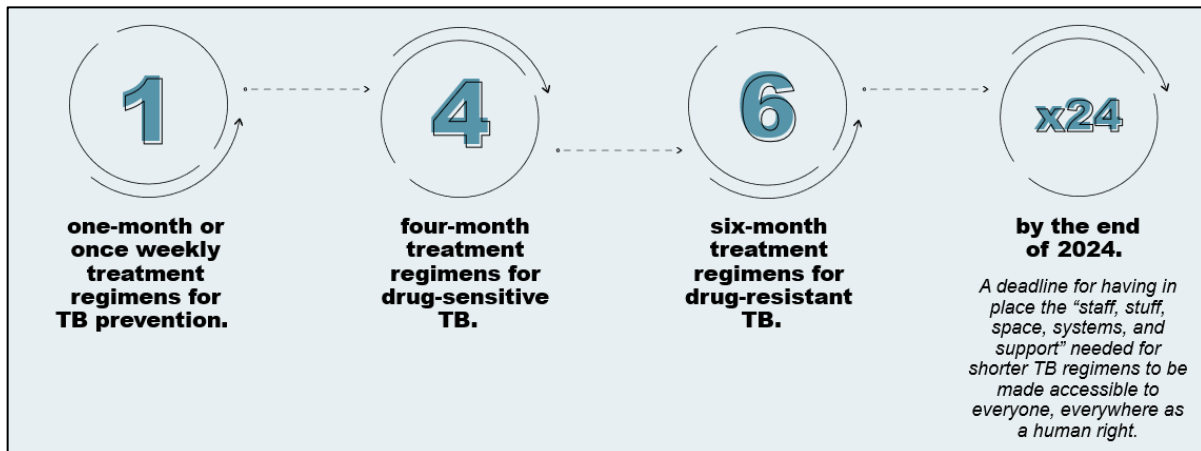
Proportion of patients with TB symptoms who are correctly managed or referred by private providers, according to Standardized Patient studies

Location	% correctly managed	% referred	Reference
Mumbai, India	37%	15%	Kwan A et al
Patna, India	33%	10%	
Nairobi, Kenya	33%, private for-profit 40%, private FBO	4%, for profit 10%, FBO	Daniels B, et al.
3 provinces in China – village and township clinics	28%, village clinics 38%, township clinics	28%, village clinics 18%, township clinics	Sylvia S et al.
2 provinces in South Africa	63.41%	56.95%	Boffa J et all

New tools need to be available to all



- Private healthcare providers often last to get access to new tools
- Barriers with regulations and guidelines
- New opportunities need to be made available to all providers to serve all people
 - Shorter TB regimens (1/4/6x24 campaign)
 - Diagnostic tools
 - Vaccines



<https://www.treatmentactiongroup.org/1-4-6-x-24/> - This work is led by the 1/4/6x24 Campaign Coalition, an international network of TB survivors, researchers, clinicians, activists, and civil society professionals who advocate for communities affected by TB.

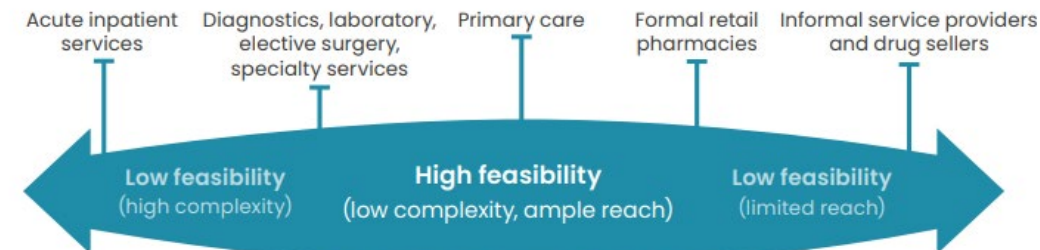
<https://www.stoptb.org/accelerate-tb-innovations/introducing-new-tools-project>

Understand: situation analysis



- Situation analysis/ market intelligence: data and mapping
 - a. TB data
 - b. Healthcare provider data (how many providers? where they operate? who they sell to? on what terms?)
- Identify what works (well/not) and what are context factors
 - Understanding the possible role for different Healthcare providers (refer, diagnose, treat, follow up)
 - Availability and sales volumes of TB drugs in the private sector
- Identify and evaluate the underlying reasons for these supporting functions and rules not being performed well
- Assess feasibility, cost, impact of intervention

FIGURE 2.2: Assessment of the feasibility of intervention in (stylised) market systems

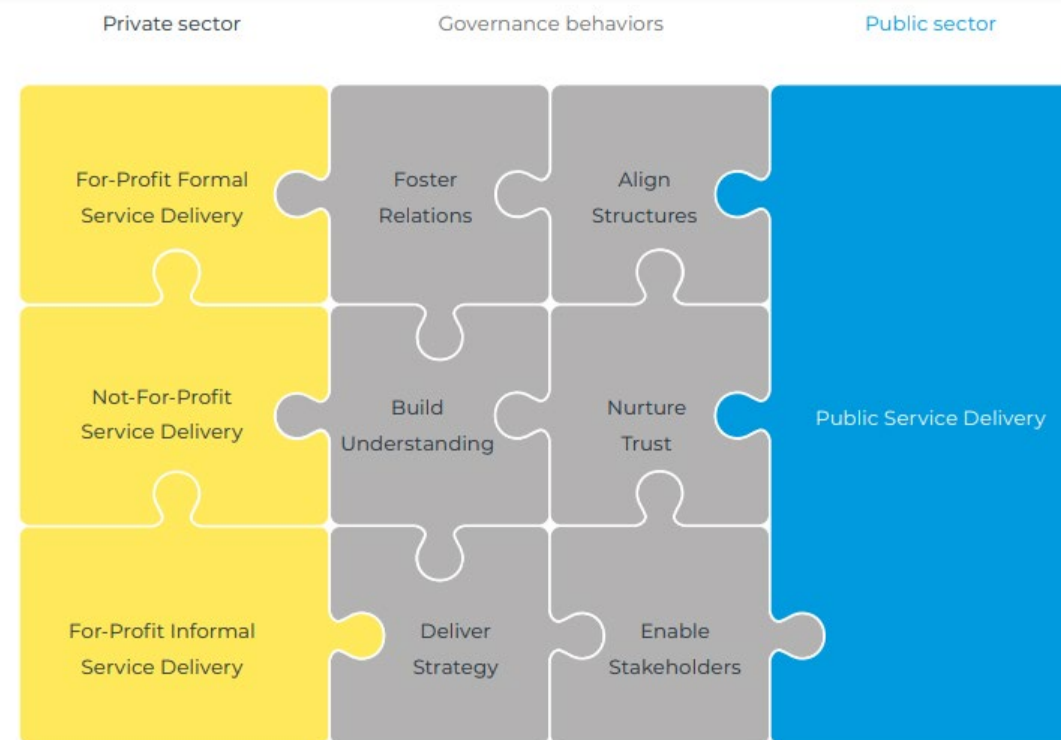


Partnering: public-private dialogue



Partner

- Dialogue - partnership
- Governance behaviours
 1. Build understanding
 2. Build Mutual trust
 3. Develop and nurture relationships:
 - Skills / aptitude to understand private healthcare providers
 - Skills / capacity to build, nurture relationships with NTP (at all relevant levels) and local health and administrative authorities, as well as any relevant community-based or patient organizations
 4. Deliver strategy
 5. Align structures
 6. Enable stakeholders



Given the heterogeneity of the private sector, different behaviors would be prioritized for different groups.

Countries would focus on developing different behaviors relative to the maturity of their health systems and the role of different types of private providers. Failures and setbacks are to be expected in the process.

Work on private sector governance should also strengthen governance in the public sector.

Targets and Advocate



- Setting ambitious targets

Table 3: Selected targets from India's National Strategic Plan Tuberculosis (TB) Elimination, 2017-2025

Target	2015 baseline	2020	2025
Private TB notifications	• 184 000	• 2 000 000	• 1 000 000
Private contribution to total notifications	• 11%	• 56%	• 50%
Proportion of private notifications with microbiological confirmation	• 2%	• 30%	• 45%
Treatment success rate among privately-notified TB patients	• 13%	• 90%	• 90%
Proportion of private providers receiving honorarium or incentive through Direct Benefit Transfer	• 0	• 80%	• 90%

- Advocacy
 - **Political:** High-level commitment 'business unusual'
 - **TB professional:** Advocate for highest quality TB standards
 - **People:** Create demand for accredited TB care and support from all healthcare providers, and accountability on implementation



Allocate funding



- Financing systems:
 - Budget allocations with line-item budgets and expenditures
 - Salary-based compensation
- Strategic purchasing: how health service providers are paid for the delivery of services – linking transfer of funds to providers on aspects of their performance or health needs of population
 - *Procurement of services of an intermediary agency*– Contracting, Outsourcing - for engaging, supporting and monitoring private providers who are supplying TB care and prevention
 - *Procurement of clinical TB services from individual providers or clinical care entities*, often via payments made by a social health insurance scheme. Social Health Insurance (SHI) schemes towards the overall goal of Universal Health Coverage (UHC)
- Reforms and new financing mechanisms

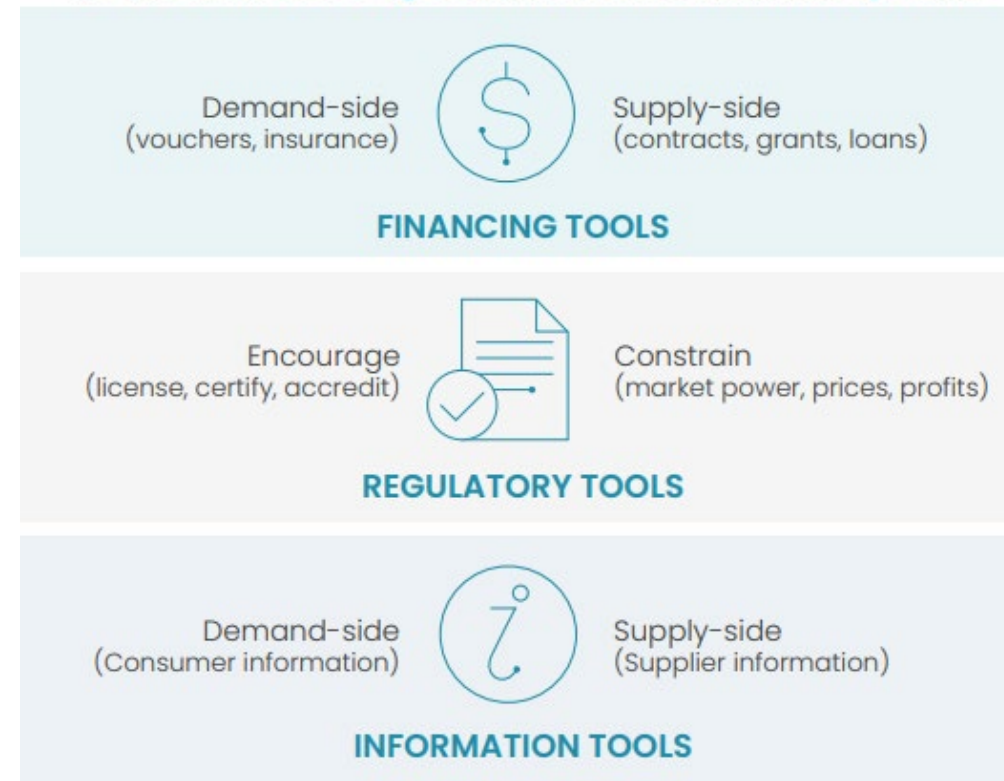


Policy frameworks



- **Overall national policy on PPM for TB**
- **Notification:** Policy, regulations, enablers and enforcement mechanisms for notification of TB cases
- **TB Drug sales/ AMR:** Policy, regulations and enforcement mechanisms regarding sales of anti-TB drugs and inappropriate diagnostics;
- **Quality:** Policy and systems for quality assurance of healthcare practitioners and facilities (licensing, certification, registration, accreditation);
- **Contracting/ strategic purchasing:** Policy, systems and specialist staff dedicated to contracting and to purchasing of packages of health services.

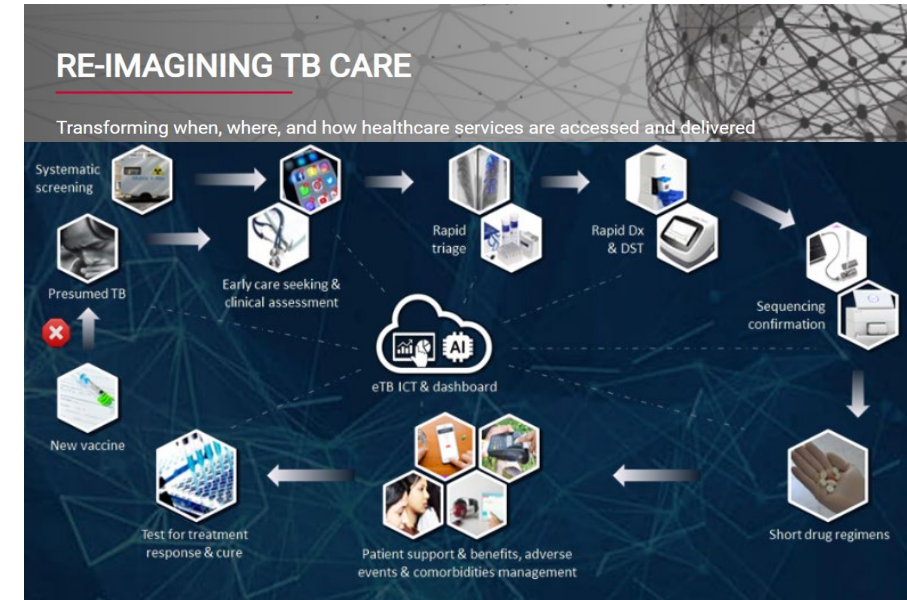
FIGURE 3.2: The tools of government for health market systems



Digital technologies



- **Innovations:** basic SMS messages, call centers, geospatial technologies, low-cost tablets and smart phones, fingerprint and iris scanners, barcodes and QR codes
- **Functions**
 - case notification and reporting
 - communication of diagnostic results
 - payments to providers and patients
 - adherence support and monitoring
 - overall performance management
- **Tool is only as good as it's use**
 - training, ownership, funding



<https://www.stoptb.org/accelerate-tb-innovations/re-imagining-tb-care>

EDITORS' PICK

It's Time To Use Covid-19 Innovations And Systems To Reimagine TB Care

Madhukar Pai Contributor

I write about global health, infectious diseases, and equity

Follow

Oct 22, 2020, 12:08am EDT

<https://www.forbes.com/sites/madhukarpai/2020/10/22/time-to-tap-covid-19-innovations--systems-to-reimagine-tb-care/?sh=127b09f54946>

NAP Conference, Vancouver, 23 Feb 2023



tbppm.org

Delivery model

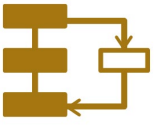


1. **PPM plans “task mix matrix”:** Negotiate roles, responsibilities and value for stakeholders
2. **Incentives:** Award and recognition is more important than financial costs/benefits
3. **Train and equip:** Low-intensity, high-frequency sensitization sessions in clinic
4. **Ensure private patients’ access to diagnostics and treatment**
5. **Data management systems for reporting, monitoring and evaluation:** field workers, digital, apps
6. **Link private patients to support services:** Access to nutritional and other forms of social support and adherence counselling

PPM Service delivery models: Linking providers



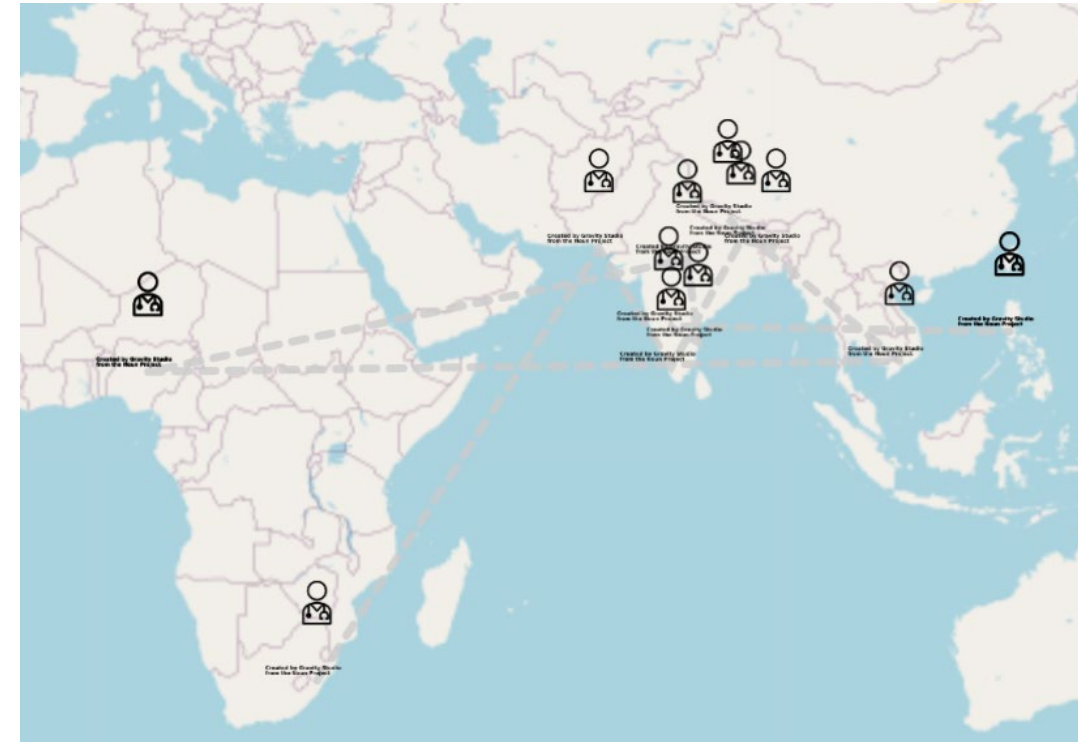
Flexible adaptation to local context



Adapt to context

- There is no single implementation intervention – health markets differ
- Standardization limits scale and effectiveness
 - *TB standards* on diagnostic/ treatment
 - *Generic features* (mapping, governance behaviours, training, etc)
 - *Flexibility* in types of providers, staffing, enables/ incentives, digital tools, referral
- Awareness of culture and eco-system
- Focus on outputs and outcomes (e.g. submitting data rather than which form to use)

TBPPM Features stories



Physicians & Hospitals



Pharmacies



Laboratories



Non-Formal Providers



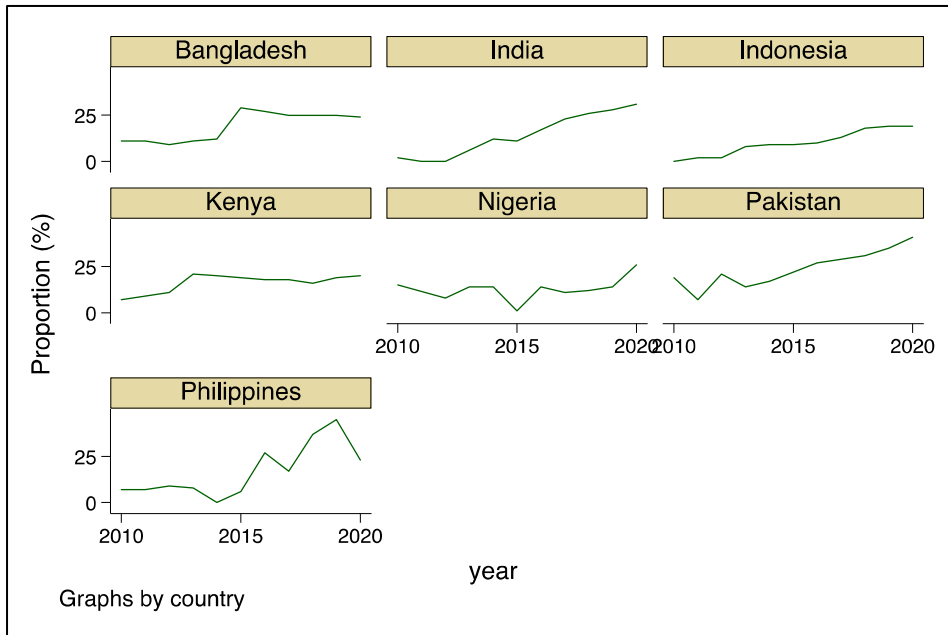
Monitoring, Evaluation, Accountability



Monitoring and evaluation of private healthcare efforts needs to be part of the national TB program and efforts

Global level: only private sector TB notification

Other data related issues in the private sector



Policies: mandatory notification and enforcement of such policies



Systems: stand alone, TB module may be not existent or not available at all.



Scope: inconsistency in indicator definitions, inadequate quality-of-care data



Outline

- What is the problem in the TB system?
 - Patient pathway
 - Where do people seek care?
 - Pandemic
- Why public-private partnerships to end TB
 - What is private sector, private provider, PPM
 - Contributions of PPM
- How do we engage private providers
 - What guidance exists: Plan, guidelines, PPMWG, TBPPMLN
 - What does that look like in practice?
- Steps in the TBPPM Roadmap
- **PPM: Unexplored potential**



Reality check: Constraints to private provider engagement for TB

Bias towards public provision

Insufficient funding

Lack of understanding of private healthcare markets

Entrenched approaches

Few champions or orchestrators of system transformation

Fragmentation of the private market

Weakness of key health systems

Shortage of experienced and qualified implementers

Few inspiring models at scale

Challenges specific to TB

Market forces

More attractive competing priorities



UNHLM Year 2023: TB, UHC and PPR

Healthcare providers are at the heart

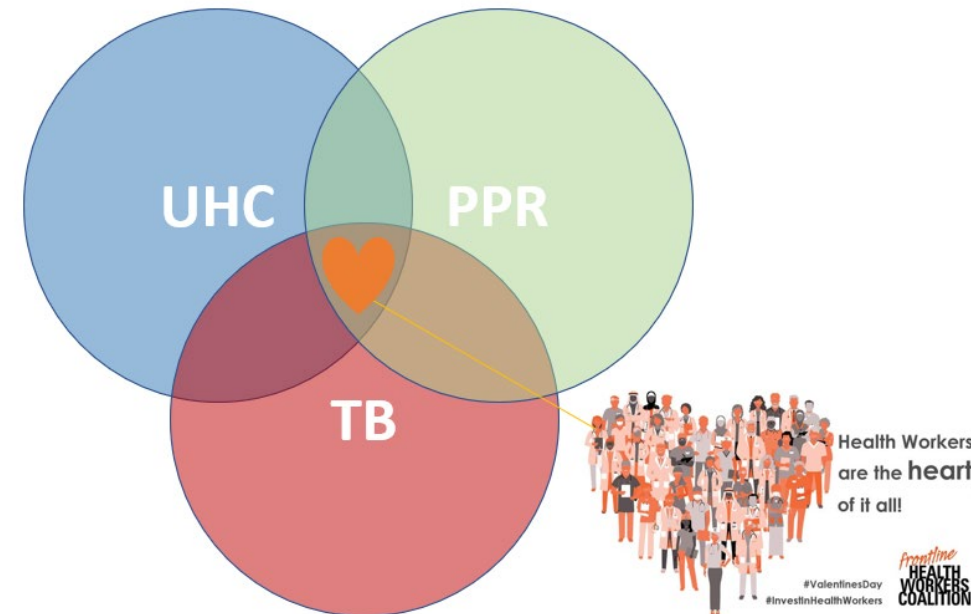
COVID-19 has shown the world what can be moved if we invest in a response to a pandemic. Now we need to Invest, innovate and improve...

Investing in healthcare providers = investing in pandemic preparedness

- First to face people with illnesses, call out potential outbreaks
- Resilient health system can mitigate impact of future pandemics

Healthcare providers and TB programs are a pillar for UHC

- UHC is about access to medicines and care and reducing costs
- TB programs have a strong coverage of essential, quality health services, health prevention, diagnosis, treatment and surveillance – PPM offers the link



What are take home messages for you?

URGENCY: Scale up PPM – unexplored potential

- Advocate: engagement of all providers for quality TB care for all people
- Utilize Global Fund for new proposals bringing in intermediaries
- What can you do?
 - Government: policy, guidelines, standards, training, link mechanisms, partner dialogue
 - TB Professionals/ physicians: network, train, educate TB standards
 - Community/ advocates: create demand for private providers to be accredited/ engaged/held accountable
 - Research: expand the evidence base, implementation research

PARTNERSHIPS: multisectoral action is the way forward

- Within Health: engaging all HC providers, pharmacy, labs
- UNHLM: link TB into UHC and Pandemic preparedness agenda



THANK YOU



Please Join the TB•PPM Learning Network
*(Digital platform and online community supporting
the Stop TB Partnership PPM Working Group)*

www.tbppm.org
(Twitter: [@tb_ppm](https://twitter.com/tb_ppm))

McGill Summer Institute Course
“Engaging all health providers to End TB (PPM)”

12-16 June 2023

<https://www.mcgill.ca/summerinstitute-globalhealth/>